



# Ahmad Abubaker

STORE MANAGER

07 9934 4411 ◦ Amman, Jordan ◦ ahmadabbaker1993@gmail.com

## SKILLS

Fast Learner

Computer Skills

Microsoft Office

Communication Skills

Ability to Work in a Team

Ability to Work Under Pressure

Customer Service

Leadership

Communication

Capital Assets

Microsoft Word

Management

Sanitation

Time Management

Food Processing

Food Safety

Customer Support

Planning

## PROFILE

To seek and maintain a full-time position that offers professional challenges utilizing interpersonal skills, excellent time management and problem-solving skills.

## EMPLOYMENT HISTORY

### Supervisor Food & Beverage at Alshaya'a, Amman

Create and design food and drink menus. Manage kitchen staff and oversee food preparation. Ensure adherence to food sanitation and safety guidelines. Maintain food and drink inventory. Resolve customer complaints or concerns. Provided primary customer support to internal and external customers. Educated customers on current promotions, upgrades or new offerings available under current plan. Controlled costs and optimized spending via restructuring of budgets for labor, capital assets, inventory purchasing and technology upgrades. Improved operational planning and business frameworks to enhance resource utilization and reduce waste. Worked with customers to understand needs and provide excellent service. i have 4 years' experience working in starbucks.

### Head at almond coffee house, Amman

#### Store manager at zanjabel

September 2022 — July 2023

#### Store manager at blend

October 2023 — November 2023

## EDUCATION

Master of Science in Computer Science at Russayfah High School For Boys - Az-zarqa

## COURSES

### Barista trainer

October 2017 — October 2017

Desktop Publishing

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Professionalism

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Operational Planning

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Purchasing

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Customer Satisfaction

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Sales

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Restructuring (Business)

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## INTERNSHIPS

## — LANGUAGES —

English

Arabic